

OPENIMIS IN TANZANIA CASE STUDY

How openIMIS improved health insurance coverage in all of the 26 regions of mainland Tanzania



AT A GLANCE

PARTNERS

- Implementing Partner: Swiss TPH
- Supporting Partner: Swiss Agency for Development and Cooperation
- Scheme Operator: PORALG
- Development Support: SolDevelo

CHALLENGES

A system that would govern a national insurance program, including:

- Beneficiary Management
- Claims Management
- Claims Review
- Reports

IMPACT

- Increased Scheme Efficiency
- Improved Data Quality
- Enhanced Fund Management
- Simplified Decision-Making Process

OBJECTIVES

The Tanzanian government needed a tool that would support their healthcare related goals in terms of national voluntary health insurance program governance (Community Health Fund). The mission was, and still is, to improve quality, access to and utilization of health resources and services, and to have these services delivered by an effective and well-governed system.

IMPLEMENTATION

The system was first implemented in Tanzania in 2012. At the very beginning, the project was focused on three regions of the country. Since then it has expanded to 26 regions, covering the whole mainland area of Tanzania.

All regions in Tanzania have been asked to implement the new iCHF (Improved Community Health Funds) model in the country using CHF IMIS as the IT backbone for running CHF operations. All components of openIMIS (online, offline and android applications) are being used in the implementation. The country continues to develop the system based on stakeholder needs and is working to integrate openIMIS into its IT landscape.

IMPACT IN NUMBERS

SEPTEMBER 2022

4,020,750

BENEFICIARIES

851,571

HOUSEHOLDS COVERED

7,166

**HEALTH FACILITIES
REGISTERED**



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I was impressed to join CHF. Now I have the chance to see a doctor, and to get check-ups and medicines, which I cannot afford out of my own pocket. Whenever I use a health facility, all costs are covered, and I receive equal treatment as those who pay cash.

MARIAM ISSA, 27

Mnenia Village,

CHF Beneficiary, Enrollment Officer